

# FROM OUR EXECUTIVE DIRECTOR



Thank YOU for making 2019 one of Manos de Cristo's best years yet! We witnessed our donors, volunteers, students and clients come together to change lives and be a part of positive change as a whole. We have a lot to be proud of, with 31 years of service to Central Texas. Here are a few important highlights from 2019:

Dental Center: Manos continues to be one of the few low-cost Dental Centers in Austin, offering oral health care services to both under and uninsured individuals. The Dental Center served over 18,000 patients in 2019!

Emergency Food & Clothing Center: We collaborated with local area churches who donated over 1,530 bags of groceries. Total donations included over 13,000 pounds of food! In 2019, Manos became the recipient of a donor funded and donor built Community Garden. Our Basic Needs clients benefited from our freshly grown seasonal herbs, fruits and vegetables.

Education Program: For the third year in a row, the Manos Education program expanded. We offer classes at Manos and at several satellite locations. In 2019, our new GED in Spanish was implemented and was a great success. We continue to offer ESL, Computer, Citizenship and Spanish Literacy classes at our main campus. With your help, we can keep expanding and teaching more adult learners.

Thank you for helping make your community a happier, healthier place to live!

Sincerely,

Julie Ballesteros

Executive Director

Julie M. Wallesteros

## **DENTAL CENTER**

With the continued support of our partners, we have been able to create and maintain healthy smiles. Our II-chair Dental Center offers preventative, restorative and emergency care and is a dental home to many in need of quality oral care. When our patients complete their dental treatment, they feel confident with their restored smiles.

#### IN 2019 WE SERVED:

18,604

3,595

PATIENTS

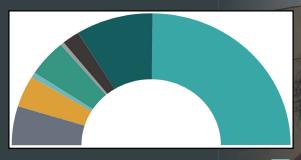
EMERGENCY PATIENTS

52,137
PROCEDURES

19,149

**DENTAL PROCEDURES PERFORMED IN 2019** 

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Preventative (9%)

Restorative (8%)

Endodontics (1%)

Periodontics (9%)

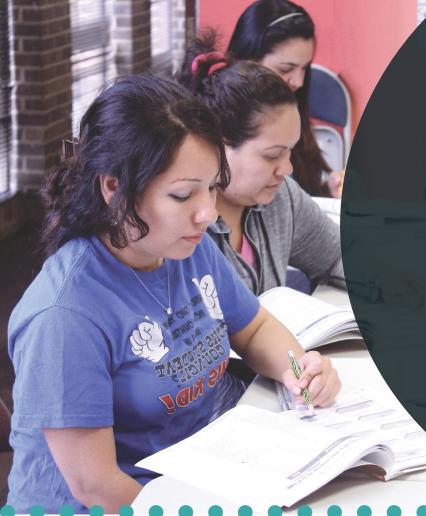
Prosthetics (1%)

Oral Surgery (4%)

Adjunct Services (18%)



Diagnostic (50%)



### **EDUCATION**

You will find adult learners from all over the world in our education classes. Manos de Cristo students work hard in their English as a Second Language, Computer Literacy, Citizenship and Spanish Literacy classes. In 2019, we began offering GED classes in Spanish to provide students the opportunity to earn their high school equivalency certificate. With the help of our instructors, our students are achieving various personal goals such as becoming United States Citizens, finishing their primary and secondary studies, and improving their English language and computer skills. Our students work hard to make positive changes in their lives and create new opportunities for their families in our community.

167
COMPUTER
STUDENTS

88
SPANISH LITERACY
STUDENTS

STUDENTS

171 CITIZENSHIP STUDENTS 430 ESL STUDENTS

894
TOTAL
STUDENTS



# **BASIC NEEDS**

The Food Pantry provides individuals and families with a week's worth of groceries and our clothes closet provides clothing to families in need. With these life essentials, our clients are able to stretch their budgets to cover other necessities. Donations from individuals, churches, and organizations help stock our shelves.

3,971 Individuals served in the Clothes Closet 4,892 Individuals served in the Food Pantry

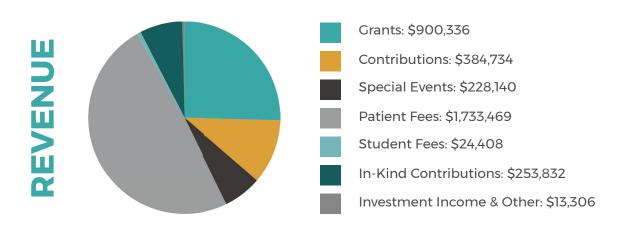
# **BACK-TO-SCHOOL**

The Back-to-School program ensures that children in grades Pre-K through 5 start the school year prepared, regardless of their economic background. During the program, each child works with a volunteer and receives a new backpack, two new outfits, socks, underwear, and school supplies.

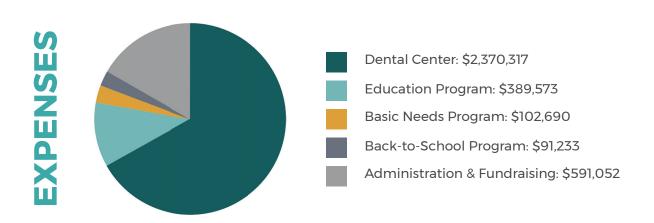
2,100 CHILDREN SERVED



# 2019 FINANCIALS



TOTAL REVENUE: \$3,538,225



**TOTAL EXPENSES: \$3,544,865** 

# SPECIAL THANKS

We are grateful for our \$20,000 and above supporters:











Nicole and Ramzi Al-Rashid

The Favrot Fund

The Lola Wright Foundation

Louisiana Charities Trust

Still Water Foundation

Keri and Eric Stumberg

#### \$10.000 & ABOVE

Lisa and Steve Crawford Dr. Justin and Christina Crocker Delta Dental Community Care Foundation Donald D. Hammill Foundation Glenn and Rev. Britta Dukes Maximus Inc Jim and Dawn Pepper Jane Hilfer and Alec Rhodes Sandoval & James, PLIC Westminster Presbyterian Church

#### \$5.000 - \$9.999

Austin Junior Forum, Inc.

Drs. Cheryl and Bill Banks Bonilla Law Firm Beverly F. Chasse Betsy and Brian Cooney Erika and Matt Fletcher Ivnn and Dan Holland The Honorable Karen Hughes and Mr. Jerry Hughes Gail Hughes Dickson McGuire, D.D.S., M.S.D. Gary McIntosh Karen and Paul Miller Kav and Dale Oder Dr. Tony Pacheco, Jr. Dr. Dimpal and Krystal Patel Marilyn Meyer and Andrew Reed Shannon and Jason Ripple RWH Foundation Kathy and Gene Schneider Alice and Jim Weatherby

# \$1,000 - \$4,999

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Maraie and Marc Vockell Lorraine and Charles Volk Dinah and Rod Welsh

Widner and Alford Oral and Maxillofacial Surgery PLIC

#### OUR MISSION

The mission of Manos de Cristo is to empower low-income individuals with a loving hand of assistance and without regard to age, gender, race, or religious preference. Manos de Cristo promotes dignity and self-reliance by meeting basic needs with food and clothing, providing essential oral care, and furthering educational development.

#### KEY STAFF

Julie Ballesteros **Executive Director** 

Diane Riehs. CFRE Director of Development

> Carl Floto Director of Finance

Jessica Gardiner Director of Foundation Relations Kendra Sandoval, DDS Director of Dentistry

Maria Gamez **Basic Needs Coordinator** 

**Emily Kennedy** Director of Education

#### BOARD OF DIRECTORS

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Neal Shah, DDS



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#### STAY CONNECTED:









