

2014 annual report











Giving Central Texans hope for a better tomorrow since 1988

From Our Executive Director



Dear Friends and Supporters,

Thank you for making 2014 yet another remarkable year for Manos de Cristo! 2014 marked our 26th year of service to Central Texas. Our dedicated staff has done an incredible job of strengthening our programs and services.

A few program highlights include:

- Increasing the number of patients served through our newly expanded Dental Center
- Expanding our education services to a second campus at Covenant Presbyterian Church
- Developing a steady stream of food and clothing donations from various organizations
- Partnering with health service providers to ensure that our patients have a dental home as well as a medical home
- Preparing children for a successful school year

Our ongoing goal is to keep our overhead low while increasing our services, and you truly make this possible! Manos de Cristo is stronger than ever due to our ever expanding community who comes together to donate time, resources, and talent in support of our important mission. This year alone we received over 11,000 hours of volunteer service from over 800 volunteers; and our Board of Directors has helped us dramatically increase our donor base; and served as close advisors in the midst of our growth.

Thank you for wholeheartedly being a part of Manos de Cristo. We are looking forward to much more in 2015!

Blessinas.

Julie M. Wallesteros

Julie Ballesteros **Executive Director**

Board of Directors

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Special Thanks

We are grateful for our \$25,000 and above supporters:







Key Staff

Julie Ballesteros
Executive Director

Jessica Knopp Director of Development

Carl Floto *Director of Finance*

Karen Green
Education Coordinator

Thomas Richardson, DDS Director of Dentistry

Rose M. Maldonado

Director of Dental Operations/Administration

Maria Gamez
Basic Needs Coordinator

Delia Quilumbaqui Information Technology Administrator

2014 Snapshot

11111 total people served **23,846**



new U.S. citizens from Manos citizenship class 802 99 volunteers

11,057 hours volunteered

938

Facebook followers

544Twitter followers

600 pounds of veggies donated to our food pantry



A look inside the numbers

The Manos de Cristo Dental Center is a low-cost, bilingual, nonprofit dental center in Austin that provides high-quality services for children, adults and seniors. In addition to emergency care for people in pain, Manos offers a full range of restorative care, such as fillings, crowns, partials, and some periodontal treatment. The Dental Center also provides preventative care, including exams, x-rays, and regular cleanings. With continued support from our community, Manos can continue to help the smiles of those in need.

11,900

patient visits

3,302

emergency patients

5,516

unduplicated patients

13,493

appointments

49,791

dental procedures



Dental procedures performed in

2014



Preventative (3%) Restorative (7%) Endodontics (1%)
Periodontics (4%) Prosthetics (1%) Oral Surgery (5%)

Adjunct Services (8%) Diagnostic (71%)



Investing in learning

Manos de Cristo offers English as a Second Language, Computer Literacy, Citizenship, and Spanish Literacy classes (Plazas Comunitarias) to help improve work, communication, and life skills. Upon completion of our program, students can pass citizenship exams, communicate online with family members abroad, speak with their children's teachers in English, and receive primary and secondary certificates in Spanish. We offer limited child care services and bus passes to students. Enrollment by semester begins in January, August, and May for all levels.

Substantial evidence shows that increased English capability:

- Brings higher earnings, between 13 to 24 percent more than immigrants who are not proficient
- Stronger attachment to the workforce and more productivity
- Increases income tax payments
- Reduces rates of poverty and lower rates of public benefits
- Improves children's educational and workforce outcomes

Source: Literacy Coalition of Central Texas, 2010

111

Computer Students

57

Spanish Literacy Students

299

ESL Students

67

• Citizenship Students •

534

Unduplicated Students





4,118 individuals served in the clothes closet

4,850 individuals served in the food pantry



The Food Pantry and Clothes Closet provide immediate assistance to individuals and families in crisis. Those who qualify can receive one-week's worth of emergency food every three months. We receive donations from individuals, local ministries and organizations, and are a partner of Capital Area Food Bank.

We accept new or gently used clothing for infants, children, and adults.



2,094

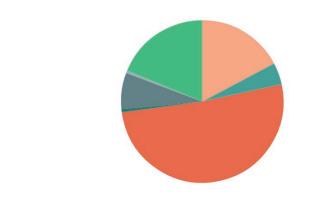
children served

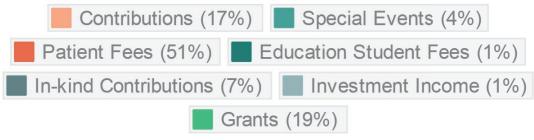
Every August the community works with Manos to provide clothing and school supplies to more than 2,000 children in Central Texas. The program is open to Pre-K through 5th grade students

During the program each child receives a new backpack, two new outfits, socks and underwear, school supplies, and books. Back-to-School is available on a first come, first served basis.

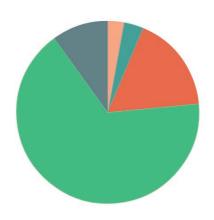


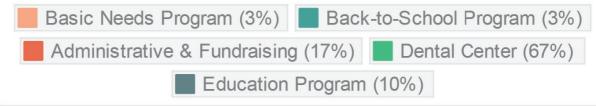
2014 Financials





2014 Total Revenue: \$2,593,517





2014 Total Expenses: \$2,608,420

Our Supporters

\$10,000 and above

Austin Community Foundation Beverly F. Chasse Covenant Presbyterian Church Delta Dental Donald D Hammill Foundation Episcopal Health Foundation Lola Wright Foundation Professional Janitorial Service Sara & Dick Rathgeber Randi & Dr. Neal Shah St. David's Foundation Keri & Eric Stumbera The Trull Foundation Leslie & Beau Thorne Westlake Hills Presbyterian Church Westminster Presbyterian Church

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\$500 - \$999

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Jennifer & Stephen Vickers Patrick Youngblood



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(512) 477-7454 www.manosdecristo.org

Mission

The mission of Manos de Cristo is to empower low-income individuals with a loving hand of assistance and without regard to age, gender, race, or religious preference. Manos de Cristo promotes dignity and self-reliance by meeting basic needs with food and clothing, providing essential oral care, and furthering educational development.

Vision

Manos de Cristo's life-changing services empower people of all backgrounds to build self-esteem and self-confidence and the ability to participate fully in the life of the community.



Follow the Conversation

